

## REVENUE

## License fees:

Renewals	\$40,467,441
Original Fees	\$5,022,774
Transfers	\$3,159,177
Daily Licenses	\$1,467,770
Catering Permits	\$604,127
Caterer's Authorization	\$452,650
Other	\$1,612,118

Total Licensing Revenue	\$52,786,057
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## Offers in compromise accepted:

Amount	\$3,271,749
Number	1158

## APPLICATIONS - MISCELLANEOUS

Number of protest letters received	2,759
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## DISCIPLINARY - MISCELLANEOUS

Proposed Decisions Adopted	302
Proposed decisions rejected under	
Section 11517(c)	4
Suspensions	697
Revocations including those stayed	206

APPEALS FILED TO APPEALS BOARD	100
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COURT ACTIONS FILED/PENDING	5
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A. APPLICATION AND LICENSING INVESTIGATIONS

	ABC 211'S REC'D	ABC 220 REPORTS											
		ORIGINALS						PER TO PERS					
		REC'D	COMP'D	APPR'VD	DENIED	W'DRWN	PEND'G	REC'D	COMP'D	APPR'VD	DENIED	W'DRWN	PEND'G
HEADQUARTERS													
ADM HEARING OFFICE													
LEAD UNIT													
DECOY GRANT													
TEU NORTH													
GAP													
TRACE													
NO DIVISION SOU													
GAP-NO DIVISION													
FRESNO	423	174	174	153	0	21	534	245	248	229	0	19	556
OAKLAND	762	380	383	325	0	58	1468	362	351	329	0	22	674
REDDING	168	104	102	95	0	7	213	76	82	78	0	4	245
SACRAMENTO	766	424	473	437	1	36	1123	328	281	258	0	23	1185
SALINAS	233	116	127	118	0	9	395	116	138	124	0	14	266
SAN FRANCISCO	782	419	426	372	0	54	1646	360	381	346	0	35	676
SAN JOSE	508	255	260	236	1	24	979	246	228	213	0	15	511
SANTA ROSA	1126	846	858	814	1	43	1592	266	274	259	0	15	620
EUREKA	81	44	36	33	0	3	100	30	28	25	0	3	65
STOCKTON	442	247	267	236	0	31	589	203	203	187	0	16	507
YUBA CITY	40	15	11	10	0	1	0	5	4	4	0	0	0
NO DIVISION TOTAL	5331	3024	3117	2829	3	287	8639	2237	2218	2052	0	166	5305

SO DIVISION SOU													
GAP-SO DIVISION	18												
BAKERSFIELD	244	123	106	95	1	10	299	125	119	110	0	9	304
MONROVIA	437	188	181	173	0	8	560	265	235	219	0	16	515
LA/METRO	744	313	315	277	0	38	1279	411	400	363	0	37	1152
LB/LAKEWOOD	435	176	176	151	0	25	579	274	255	227	0	28	691
PALM DESERT	264	144	140	113	0	27	359	121	116	100	0	17	301
RIVERSIDE	657	364	351	319	0	32	1164	314	293	271	0	22	844
SAN DIEGO	569	311	299	250	3	47	1781	270	279	258	0	21	1170
SAN MARCOS	306	204	197	182	0	15	498	107	103	92	0	11	266
SANTA ANA	758	392	373	343	0	30	1420	418	364	346	0	18	1096
VENTURA	314	169	172	148	0	24	431	136	126	111	0	15	340
SAN LUIS OBISPO	349	251	254	229	0	25	578	105	97	87	0	10	206
VAN NUYS	464	195	189	158	0	31	794	253	231	219	0	12	594
SO DIVISION TOTAL	5559	2830	2753	2438	4	312	9742	2799	2618	2403	0	216	7479

STATEWIDE TOTAL	10890	5854	5870	5267	7	599	18381	5036	4836	4455	0	382	12784
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A. APPLICATION AND LICENSING INVESTIGATIONS (cont'd.)

	PRIORITY REC'D	PRO APPS	TOTAL APPS REG'D		
			PRO	PET	PET/PRO
HEADQUARTERS					
ADM HEARING OFFICE					
LEAD UNIT					
DECOY GRANT					
TEU NORTH					
GAP					
TRACE					
NO DIVISION SOU					
GAP-NO DIVISION					
FRESNO	0	22	1	2	0
OAKLAND	0	25	1	3	0
REDDING	0	5	1	1	0
SACRAMENTO	0	22	4	4	0
SALINAS	0	6	2	0	0
SAN FRANCISCO	0	42	9	6	1
SAN JOSE	0	22	3	2	0
SANTA ROSA	0	12	1	1	0
EUREKA	0	1	1	0	0
STOCKTON	0	19	5	0	0
YUBA CITY	0	0	0	0	0
NO DIVISION TOTAL	0	176	28	19	1

SO DIVISION SOU					
GAP-SO DIVISION					
BAKERSFIELD	0	3	1	1	0
MONROVIA	0	5	0	0	0
LA/METRO	0	34	2	1	0
LB/LAKEWOOD	0	22	1	0	0
PALM DESERT	0	3	1	0	0
RIVERSIDE	0	20	2	0	0
SAN DIEGO	0	76	6	1	0
SAN MARCOS	0	23	2	0	0
SANTA ANA	0	25	2	0	0
VENTURA	0	9	3	0	0
SAN LUIS OBISPO	0	2	0	3	0
VAN NUYS	0	16	0	0	0
SO DIVISION TOTAL	0	238	20	6	0

STATEWIDE TOTAL	0	414	48	25	1
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B. ASSIGNMENTS

	LICENSING ASSIGNMENTS (ABC-61)			COMPLAINT INVEST ASSIGNMENTS (ABC-61)			ADMINISTRATION ASSIGNMENTS (ABC-61)			POLICE REPORTS ASSN'D FOR INVEST (ABC-61)		
	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G
HEADQUARTERS												
ADM HEARING OFFICE												
LEAD UNIT												
DECOY GRANT												
TEU NORTH				66	45	279	0	0	0	0	0	0
GAP				0	0	0	0	0	0	0	0	0
TRACE				0	0	0	0	0	0	0	0	0
NO DIVISION SOU				12	21	47	2	3	2	1	1	0
GAP-NO DIVISION												
FRESNO	107	94	258	144	153	439	80	86	142	118	105	153
OAKLAND	98	108	410	92	64	940	70	71	73	118	104	213
REDDING	27	21	88	29	29	288	28	23	106	22	23	14
SACRAMENTO	136	133	841	106	128	582	120	126	224	113	102	186
SALINAS	42	37	355	13	8	68	45	44	109	36	34	79
SAN FRANCISCO	65	122	610	136	122	1095	69	73	110	91	78	291
SAN JOSE	76	85	309	38	35	198	54	41	170	17	17	61
SANTA ROSA	144	136	295	21	20	164	52	49	101	35	34	25
EUREKA	36	35	19	13	7	99	19	19	2	21	21	20
STOCKTON	73	53	484	99	109	823	100	97	124	81	76	223
YUBA CITY	5	2	0	0	6	0	0	2	0	2	3	0
NO DIVISION TOTAL	809	826	3669	703	702	4743	639	634	1163	655	598	1265

SO DIVISION SOU				10	11	16	2	4	6	0	0	0
GAP-SO DIVISION												
BAKERSFIELD	40	38	150	73	61	313	51	49	54	16	13	47
MONROVIA	210	213	781	83	76	711	80	83	95	48	53	84
LA/METRO	215	245	884	188	225	896	146	148	124	129	137	164
LB/LAKEWOOD	128	141	574	56	70	434	98	92	172	77	78	73
PALM DESERT	81	70	163	53	60	553	11	9	6	22	31	58
RIVERSIDE	83	94	477	110	118	458	138	139	97	103	122	132
SAN DIEGO	147	119	1282	153	147	471	53	54	41	22	12	128
SAN MARCOS	58	63	148	33	20	308	34	28	83	20	20	22
SANTA ANA	217	206	904	151	127	1378	118	99	260	61	38	404
VENTURA	44	45	109	66	52	232	39	35	167	45	35	80
SAN LUIS OBISPO	109	104	210	44	56	220	41	35	65	27	27	36
VAN NUYS	79	80	240	141	118	500	169	161	316	103	136	183
SO DIVISION TOTAL	1411	1418	5922	1161	1141	6490	980	936	1486	673	702	1411

STATEWIDE TOTAL	2220	2244	9591	1930	1888	11512	1619	1571	2649	1328	1300	2676
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B. ASSIGNMENTS  
(cont'd.)

C. ARRESTS

	ENFORCEMENT STAFFING		PREMISES VISITED		ARRESTS/CITATIONS				TOTAL		TOTAL WARNING LTRS SENT
	AUTHORIZED	VACANCY	LICENSING	ENFORCEMENT	ABC	JT	ABC	JT	ABC	JT	
HEADQUARTERS											
ADM HEARING OFFICE											
LEAD UNIT	n/a	n/a									
DECOY GRANT	n/a	n/a	0	0	0	0	0	0	0	0	0
TEU NORTH	n/a	n/a	0	0	0	0	0	0	0	0	2
GAP	n/a	n/a									
TRACE	n/a	n/a									
NO DIVISION SOU	n/a	n/a	0	2358	214	0	30	7	244	7	0
GAP-NO DIVISION	n/a	n/a	0	3764							
FRESNO	n/a	n/a	409	828	97	0	4	0	101	0	26
OAKLAND	n/a	n/a	673	631	200	0	76	0	276	0	23
REDDING	n/a	n/a	123	1150	39	0	24	4	63	4	6
SACRAMENTO	n/a	n/a	650	1493	94	3	75	7	169	10	27
SALINAS	n/a	n/a	142	396	24	1	6	0	30	1	5
SAN FRANCISCO	n/a	n/a	520	536	47	0	14	0	61	0	26
SAN JOSE	n/a	n/a	417	446	18	0	0	1	18	1	7
SANTA ROSA	n/a	n/a	1015	864	100	0	54	5	154	5	8
EUREKA	n/a	n/a	51	14	10	1	1	1	11	2	14
STOCKTON	n/a	n/a	693	631	82	0	29	0	111	0	3
YUBA CITY	n/a	n/a	16	49	1	0	0	0	1	0	0
NO DIVISION TOTAL	0	0	4709	13160	926	5	313	25	1239	30	145

SO DIVISION SOU	n/a	n/a	0	225	4	6	19	21	27	52	0
GAP-SO DIVISION	n/a	n/a	0	2551							
BAKERSFIELD	n/a	n/a	178	644	31	5	27	64	58	69	21
MONROVIA	n/a	n/a	501	670	41	13	12	20	53	33	30
LA/METRO	n/a	n/a	568	915	136	0	47	0	183	0	41
LB/LAKEWOOD	n/a	n/a	282	913	105	3	18	0	123	3	15
PALM DESERT	n/a	n/a	171	548	27	4	319	38	346	42	20
RIVERSIDE	n/a	n/a	535	1086	68	0	43	0	111	0	40
SAN DIEGO	n/a	n/a	488	664	150	36	40	16	190	52	69
SAN MARCOS	n/a	n/a	399	535	10	0	43	1	53	1	22
SANTA ANA	n/a	n/a	852	1003	72	25	11	4	83	29	12
VENTURA	n/a	n/a	224	896	106	2	54	0	160	2	18
SAN LUIS OBISPO	n/a	n/a	385	840	60	0	23	0	83	0	21
VAN NUYS	n/a	n/a	361	1594	72	0	24	16	96	16	18
SO DIVISION TOTAL	0	0	4944	13084	882	94	680	180	1566	299	327

STATEWIDE TOTAL	0	0	9653	26244	1808	99	993	205	2801	304	474
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D. ACCUSATIONS

ACCUSATIONS REGISTERED BY COUNT

	TOT'L REG	MINOR		DECOY		OBV INTOXICATED		DRUGS		DISORDERLY PREM		GAMBLING	
		ABC	BT	ABC	BT	ABC	BT	ABC	BT	ABC	BT	ABC	BT
HEADQUARTERS	1	0	0	0	0	0	0	0	0	0	0	0	0
ADM HEARING OFFICE													
LEAD UNIT													
DECOY GRANT	0	0	0	0	0	0	0	0	0	0	0	0	0
TEU NORTH	14	0	0	0	0	0	0	0	0	0	0	0	0
GAP													
TRACE													
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0
GAP-NO DIVISION													
FRESNO	107	1	3	58	15	0	2	2	0	0	1	6	2
OAKLAND	161	12	0	33	79	2	3	1	0	2	0	1	0
REDDING	57	5	1	14	24	2	2	3	0	0	0	0	0
SACRAMENTO	169	1	1	49	77	5	1	0	0	2	0	0	0
SALINAS	43	0	3	9	23	0	0	0	0	0	0	0	0
SAN FRANCISCO	88	16	6	5	30	6	4	1	1	1	1	0	0
SAN JOSE	45	2	1	17	9	2	0	1	0	0	0	0	0
SANTA ROSA	62	15	12	18	10	2	0	2	0	0	0	0	1
EUREKA	14	3	2	3	3	1	2	0	0	1	0	0	0
STOCKTON	82	17	20	4	26	2	3	3	0	0	0	0	3
YUBA CITY	1	0	0	0	2	0	0	0	0	0	0	0	0
NO DIVISION TOTAL	829	72	49	210	298	22	17	13	1	6	2	7	6

SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0
GAP-SO DIVISION													
BAKERSFIELD	55	13	4	1	3	0	0	2	1	0	0	2	1
MONROVIA	65	7	1	21	19	1	1	3	0	1	1	2	0
LA/METRO	146	6	4	22	66	1	5	1	4	0	1	2	3
LB/LAKEWOOD	89	7	0	29	38	0	1	1	0	1	0	1	1
PALM DESERT	23	1	2	0	7	0	0	0	0	0	0	0	0
RIVERSIDE	104	4	9	28	46	0	0	5	2	0	0	2	1
SAN DIEGO	36	3	0	6	4	9	0	0	0	0	0	0	1
SAN MARCOS	39	5	1	12	18	3	0	1	1	0	0	0	2
SANTA ANA	52	7	1	18	9	0	0	6	0	0	0	0	1
VENTURA	52	5	3	16	24	0	1	0	0	1	1	4	0
SAN LUIS OBISPO	45	3	2	27	14	1	1	0	0	0	0	4	0
VAN NUYS	137	0	1	34	71	0	3	2	3	1	0	1	0
SO DIVISION TOTAL	843	61	28	214	319	15	12	21	11	4	3	18	10

STATEWIDE TOTAL	1672	133	77	424	617	37	29	34	12	10	5	25	16
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D. ACCUSATIONS (CONT'D)

ACCUSATIONS REGISTERED BY COUNT

	SOLICITING DRINKS		AFTER HOURS		B/P	MORAL TURPITUDE		DISRUPTIVE PREM		OTHERS		TOTAL	
	ABC	BT	ABC	BT	ABC	ABC	BT	ABC	BT	ABC	BT	ABC	BT
HEADQUARTERS	0	0	0	0	0	0	0	0	0	0	0	0	0
ADM HEARING OFFICE													
LEAD UNIT													
DECOY GRANT	0	0	0	0	0	0	0	0	0	0	0	0	0
TEU NORTH	0	0	0	0	1	0	0	0	0	0	0	1	0
GAP													
TRACE													
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0
GAP-NO DIVISION													
FRESNO	0	0	0	2	4	0	3	2	1	18	2	91	31
OAKLAND	0	0	1	0	0	0	1	1	1	18	2	71	86
REDDING	0	0	1	1	0	0	1	1	0	10	0	36	29
SACRAMENTO	0	0	0	0	5	1	5	4	1	44	4	111	89
SALINAS	1	0	0	0	0	1	0	0	0	0	1	11	27
SAN FRANCISCO	0	0	4	1	1	0	2	2	1	26	4	62	50
SAN JOSE	3	0	0	0	1	4	0	2	0	4	3	36	13
SANTA ROSA	0	0	0	0	3	1	3	1	1	8	0	50	27
EUREKA	0	0	1	0	0	0	0	0	0	0	0	9	7
STOCKTON	2	0	1	0	1	1	0	3	0	11	2	45	54
YUBA CITY	0	0	0	0	0	0	0	0	0	1	0	1	2
NO DIVISION TOTAL	6	0	8	4	15	8	15	16	5	140	18	523	415

SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0
GAP-SO DIVISION													
BAKERSFIELD	2	1	0	0	1	1	0	9	1	12	1	43	12
MONROVIA	1	0	2	0	0	2	0	1	0	12	1	53	23
LA/METRO	1	2	4	3	1	2	5	0	7	25	12	65	112
LB/LAKEWOOD	2	2	0	0	0	2	1	3	0	10	0	56	43
PALM DESERT	0	0	1	0	1	0	2	0	0	3	0	6	11
RIVERSIDE	0	0	0	0	1	3	0	3	0	16	4	62	62
SAN DIEGO	0	0	0	0	1	1	0	1	1	10	3	31	9
SAN MARCOS	0	0	0	0	0	0	1	0	1	3	1	24	25
SANTA ANA	0	0	0	1	1	0	0	0	0	9	0	41	12
VENTURA	0	0	0	0	2	0	2	0	0	15	0	43	31
SAN LUIS OBISPO	0	0	0	0	0	0	0	2	1	3	1	40	19
VAN NUYS	3	6	0	0	1	2	1	7	1	17	6	68	92
SO DIVISION TOTAL	9	11	7	4	9	13	12	26	12	135	29	532	451

STATEWIDE TOTAL	15	11	15	8	25	21	27	42	17	275	47	1056	866
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E. MISCELLANEOUS

	TEMP/INTR'M RET PERMIT	SPEC DAILY TEMP BEER/WINE	DAILY ON-SALE GENERAL	CATERING AUTH
HEADQUARTERS				
ADM HEARING OFFICE				
LEAD UNIT				
DECOY GRANT				
TEU NORTH				
GAP				
TRACE				
NO DIVISION SOU				
GAP-NO DIVISION				
FRESNO	108	617	870	857
OAKLAND	205	920	1,174	523
REDDING	49	327	831	599
SACRAMENTO	170	1,215	2,295	1,233
SALINAS	73	600	735	502
SAN FRANCISCO	209	565	894	1,142
SAN JOSE	136	569	156	684
SANTA ROSA	123	1,753	1,755	532
EUREKA	29	287	349	248
STOCKTON	113	486	1,238	439
YUBA CITY	3	105	66	36
NO DIVISION TOTAL	1,218	7,444	10,363	6,795

SO DIVISION SOU				
GAP-SO DIVISION				
BAKERSFIELD	55	88	473	275
MONROVIA	104	469	354	1,076
LA/METRO	140	241	539	632
LB/LAKEWOOD	101	234	329	354
PALM DESERT	61	186	248	259
RIVERSIDE	139	418	385	752
SAN DIEGO	223	336	435	943
SAN MARCOS	60	384	184	177
SANTA ANA	201	441	563	864
VENTURA	74	385	624	610
SAN LUIS OBISPO	42	625	436	268
VAN NUYS	143	143	332	342
SO DIVISION TOTAL	1,343	3,950	4,902	6,552

STATEWIDE TOTAL	2,561	11,394	15,265	13,347
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## DEPARTMENTAL WORKLOAD SUMMARY

### ANNUAL REPORT 2011/12

	<b>ACTUAL FIGURES 2009/10 12 MONTH</b>	<b>ACTUAL FIGURES 2010/11 12 MONTH</b>	<b>ACTUAL FIGURES 2011/12 12 MONTH</b>
<b>I. LICENSING</b>			
License Applications Received:			
Permanent Licenses	10,034	10,420	10,890
Priority License Applications Received	683	943	627
Applications Protested	723	675	414
Applications Registered (Pro/Denial)	42	78	73
Applications Recommended for Denial	11	6	7
Applications Recommended for Approved	8,876	9,100	9,277
Permanent Licenses Issued	10,865	9,327	10,336
Number of License Hearings Held	37	54	73
Special Daily and Catering Authorizations	33,082	39,215	40,006
Active Permanent Licenses as of June 30, 2012	82,681	83,431	84,912
<b>II. ENFORCEMENT</b>			
Total Number of Investigations (ABC-61) Completed	5,223	5,180	5,349
Complaint Investigation Assignments	2,077	2,050	2,478
Administrative Assignments	1,776	1,597	1,571
Police Reports			
Assigned for Investigation (ABC-61)	1,370	1,533	1,300
Accusations Filed	1,754	2,025	1,672
<b>Violation Counts Filed by Source</b>			
ABC	937	1,097	1,056
ABC Backtrack	1,058	1,147	866
<b>Disposition of Accusations</b>			
Stipulation and Waiver	1,418	1,534	1,486
Number of Enforcement Hearings Held	219	151	234
Dismissed	44	50	32
Penalties Imposed Following Hearing	234	69	102