

DEPARTMENTAL WORKLOAD SUMMARY

**ANNUAL REPORT
2009/10**

	ACTUAL FIGURES 2007/08 12 MONTH	ACTUAL FIGURES 2008/09 12 MONTH	ACTUAL FIGURES 2009/10 12 MONTH
I. LICENSING			
License Applications Received:			
Permanent Licenses	12,077	10,646	10,034
Priority License Applications Received	1,275	1,275	683
Applications Protested	768	678	723
Applications Registered (Pro/Denial)	56	60	42
Applications Recommended for Denial	17	12	11
Applications Recommended for Approved	10,892	9,681	8,876
Permanent Licenses Issued	13,347	12,411	10,865
Number of License Hearings Held	39	71	37
Special Daily and Catering Authorizations	28,970	30,480	33,082
Active Permanent Licenses as of June 30, 2010	80,720	81,490	82,681
II. ENFORCEMENT			
Total Number of Investigations (ABC-61) Completed	6,357	5,923	5,223
Complaint Investigation Assignments	1,909	2,337	2,077
Administrative Assignments	2,699	2,143	1,776
Police Reports			
Assigned for Investigation (ABC-61)	1,749	1,443	1,370
Accusations Filed	2,850	2,261	1,754
Violation Counts Filed by Source			
ABC	1,637	1,213	937
ABC Backtrack	1,533	1,322	1,058
Disposition of Accusations			
Stipulation and Waiver	3,066	1,973	1,418
Number of Enforcement Hearings Held	442	359	219
Dismissed	126	69	44
Penalties Imposed Following Hearing	356	201	234

REVENUE

License fees:

Renewals	\$33,806,883
Original Fees	\$4,204,931
Transfers	\$3,301,662
Daily Licenses	\$1,228,400
Catering Permits	\$521,693
Caterer's Authorization	\$170,526
Other	\$2,101,970

Total Licensing Revenue	\$45,336,065
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Offers in compromise accepted:

Amount	\$3,045,516
Number	892

APPLICATIONS - MISCELLANEOUS

Number of protest letters received	3,036
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DISCIPLINARY - MISCELLANEOUS

Proposed Decisions Adopted	144
Proposed decisions rejected under Section 11517(c)	4
Suspensions	366
Revocations including those stayed	267

APPEALS FILED TO APPEALS BOARD	80
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COURT ACTIONS FILED/PENDING	2
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A. APPLICATION AND LICENSING INVESTIGATIONS

	ABC 211'S REC'D	ABC 220 REPORTS												
		ORIGINALS						PER TO PERS						
		REC'D	COMP'D	APPR'V'D	DENIED	W'DRWN	PEND'G	REC'D	COMP'D	APPR'V'D	DENIED	W'DRWN	PEND'G	
HEADQUARTERS														
ADM HEARING OFFICE														
LEAD UNIT														
DECOY GRANT														
TEU NORTH														
GAP														
TRACE														
NO DIVISION SOU														
SO DIVISION SOU														
NORTHERN DIVISION														
FRESNO	373	160	189	159	3	27	49	250	215	216	28	16	45	
OAKLAND	745	419	436	380	0	56	220	449	263	231	15	18	46	
REDDING	212	109	113	103	0	10	9	105	113	99	5	6	12	
SACRAMENTO	615	406	387	345	0	42	124	290	242	200	8	24	60	
SALINAS	229	107	117	102	0	15	39	149	137	117	7	13	26	
SAN FRANCISCO	617	326	327	270	3	54	224	489	283	265	34	21	79	
SAN JOSE	510	215	181	152	1	28	98	269	200	191	14	9	53	
SANTA ROSA	887	752	774	742	1	31	99	341	237	217	13	9	54	
EUREKA	60	36	37	32	1	4	10	25	27	27	1	0	0	
STOCKTON	457	262	236	221	1	14	73	220	203	177	12	17	46	
YUBA CITY	236	48	42	38	0	4	19	30	34	37	9	2	6	
NO DIVISION TOTAL	4941	2840	2839	2544	10	285	964	2617	1954	1777	146	135	427	

SOUTHERN DIVISION	18												
BAKERSFIELD	215	105	105	90	0	15	38	110	122	109	5	14	23
MONROVIA	411	188	148	133	0	15	78	205	208	197	11	11	30
INGLEWOOD	0	0	0	0	0	0	0	0	0	0	0	0	0
LA/METRO	512	298	308	262	0	46	150	317	369	348	25	22	91
LB/LAKEWOOD	393	192	177	154	0	23	66	217	253	233	13	21	57
PALM DESERT	253	142	142	126	0	16	34	104	116	106	10	10	28
RIVERSIDE	612	367	348	295	0	53	128	274	336	298	15	41	81
SAN DIEGO	482	241	210	185	0	25	138	258	237	223	22	14	121
SAN MARCOS	292	170	176	160	0	16	58	108	125	119	3	6	27
SANTA ANA	528	278	294	264	0	30	111	303	352	334	16	18	107
VENTURA	306	136	138	111	0	27	32	125	135	121	15	14	31
SAN LUIS OBISPO	366	323	262	231	0	31	120	87	84	76	8	8	27
VAN NUYS	428	195	163	142	0	22	73	219	273	256	9	19	35
SO DIVISION TOTAL	4816	2635	2471	2153	0	319	1026	2327	2610	2420	152	198	658

STATEWIDE TOTAL	9757	5475	5310	4697	10	604	1990	4944	4564	4197	298	333	1085
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A. APPLICATION AND LICENSING INVESTIGATIONS (cont'd.)

	PRIORITY REC'D	PRO APPS	TOTAL APPS REG'D		
			PRO	PET	PET/PRO
HEADQUARTERS					
ADM HEARING OFFICE					
LEAD UNIT					
DECOY GRANT					
TEU NORTH					
GAP					
TRACE					
NO DIVISION SOU					
SO DIVISION SOU					
NORTHERN DIVISION					
FRESNO	45	17	0		2
OAKLAND	28	39	3		
REDDING	16	9	0	1	
SACRAMENTO	85	45	3		
SALINAS	6	8	0		
SAN FRANCISCO	14	72	3		
SAN JOSE	17	30	0	1	1
SANTA ROSA	48	13	1		
EUREKA	0	7	1		
STOCKTON	39	23	3		
YUBA CITY	1	3	0		
NO DIVISION TOTAL	299	266	14	2	3

SOUTHERN DIVISION					
BAKERSFIELD	17	7	1		
MONROVIA	19	20	2		
INGLEWOOD	0	0	0	0	0
LA/METRO	38	37	2		
LB/LAKEWOOD	26	23	3		
PALM DESERT	14	7	0		
RIVERSIDE	38	20	2		
SAN DIEGO	40	153	4		1
SAN MARCOS	19	97	4		
SANTA ANA	31	43	2		
VENTURA	37	14	1		
SAN LUIS OBISPO	17	12	0		
VAN NUYS	88	24	1		
SO DIVISION TOTAL	384	457	22	0	1

STATEWIDE TOTAL	683	723	36	2	4
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B. ASSIGNMENTS

	LICENSING ASSIGNMENTS (ABC-61)			COMPLAINT INVEST ASSIGNMENTS (ABC-61)			ADMINISTRATION ASSIGNMENTS (ABC-61)			POLICE REPORTS ASS'ND FOR INVEST (ABC-61)		
	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G
HEADQUARTERS												
ADM HEARING OFFICE												
LEAD UNIT												
DECOY GRANT												
TEU NORTH				96	173	37	0	0	0	0	0	0
GAP				0	0	0	0	0	0	0	0	0
TRACE				0	0	0	0	0	0	0	0	0
NO DIVISION SOU				13	5	10	2	1	0	0	0	0
SO DIVISION SOU				20	19	8	4	6	1	0	0	0
NORTHERN DIVISION												
FRESNO	115	129	29	161	145	72	129	142	15	122	114	25
OAKLAND	112	136	65	114	97	74	150	168	12	27	45	10
REDDING	29	29	6	30	31	23	42	55	4	21	32	4
SACRAMENTO	198	204	57	125	112	81	75	95	5	35	32	14
SALINAS	47	45	41	18	15	15	38	49	7	23	41	20
SAN FRANCISCO	106	106	130	183	192	89	128	135	15	105	98	33
SAN JOSE	75	57	45	35	37	13	77	73	6	34	28	15
SANTA ROSA	138	154	29	56	61	16	98	96	15	55	60	4
EUREKA	58	58	2	16	38	10	15	15	0	17	17	5
STOCKTON	68	68	34	135	115	85	68	61	15	42	40	14
YUBA CITY	20	22	10	21	6	26	27	28	6	3	7	3
NO DIVISION TOTAL	966	1008	448	894	849	504	847	917	100	484	514	147
SOUTHERN DIVISION												
BAKERSFIELD	51	89	37	43	49	60	37	35	13	64	30	47
MONROVIA	122	143	44	49	62	44	49	53	7	47	32	19
INGLEWOOD	0	0	0	0	0	0	0	0	0	0	0	0
LA/METRO	72	78	134	137	141	55	171	168	20	270	261	16
LB/LAKEWOOD	97	73	57	78	80	44	95	109	9	52	70	10
PALM DESERT	80	87	29	56	53	48	22	26	1	11	17	9
RIVERSIDE	210	219	45	98	78	84	90	81	17	66	82	13
SAN DIEGO	113	86	131	70	72	37	55	56	6	24	26	8
SAN MARCOS	107	90	46	85	111	45	40	43	7	19	21	7
SANTA ANA	146	144	69	153	153	102	104	92	22	119	109	28
VENTURA	58	55	17	55	80	19	32	47	5	58	53	6
SAN LUIS OBISPO	114	97	45	56	74	44	46	50	6	21	26	10
VAN NUYS	85	87	20	88	85	35	91	92	10	112	121	32
SO DIVISION TOTAL	1255	1248	674	968	1038	617	832	852	123	863	848	205
STATEWIDE TOTAL	2221	2256	1122	1991	2084	1176	1685	1776	224	1347	1362	352

B. ASSIGNMENTS
(cont'd.)

C. ARRESTS

	ENFORCEMENT STAFFING		PREMISES VISITED		ARRESTS/CITATIONS				TOTAL		TOTAL WARNING LTRS SENT
	AUTHORIZED	VACANCY	LICENSING	ENFORCEMENT	ABC	JT	ABC	JT	ABC	JT	
HEADQUARTERS											
ADM HEARING OFFICE											
LEAD UNIT	n/a	n/a									
DECOY GRANT	n/a	n/a	0	0	0	0	0	0	0	0	0
TEU NORTH	n/a	n/a	0	8	0	0	0	0	0	0	129
GAP	n/a	n/a									
TRACE	n/a	n/a									
NO DIVISION SOU	n/a	n/a	0	1336	163	0	62	0	225	0	0
SO DIVISION SOU	n/a	n/a	0	206	5	54	71	22	76	76	0
NORTHERN DIVISION	n/a	n/a	0	2994							
FRESNO	n/a	n/a	365	719	53	0	10	0	63	0	12
OAKLAND	n/a	n/a	664	1404	90	0	33	0	123	0	39
REDDING	n/a	n/a	112	269	26	43	4	10	30	53	10
SACRAMENTO	n/a	n/a	620	1450	112	114	47	37	159	151	29
SALINAS	n/a	n/a	202	330	4	0	5	0	9	0	26
SAN FRANCISCO	n/a	n/a	591	1287	96	0	101	0	197	0	17
SAN JOSE	n/a	n/a	305	357	6	0	3	0	9	0	14
SANTA ROSA	n/a	n/a	1012	1128	78	0	20	0	98	0	6
EUREKA	n/a	n/a	57	41	0	1	0	0	0	1	15
STOCKTON	n/a	n/a	697	1013	68	0	21	0	89	0	17
YUBA CITY	n/a	n/a	57	282	11	0	3	0	14	0	4
NO DIVISION TOTAL	0	0	4682	11274	544	158	247	47	791	205	189

SOUTHERN DIVISION	n/a	n/a	0	2050							
BAKERSFIELD	n/a	n/a	163	760	36	11	15	12	51	23	10
MONROVIA	n/a	n/a	387	532	52	26	19	47	71	73	13
INGLEWOOD	n/a	n/a	0	0	0	0	0	0	0	0	0
LA/METRO	n/a	n/a	411	905	57	45	72	117	129	162	43
LB/LAKEWOOD	n/a	n/a	215	767	50	13	21	43	71	56	15
PALM DESERT	n/a	n/a	214	312	55	2	74	0	129	2	4
RIVERSIDE	n/a	n/a	603	637	55	0	42	0	97	0	15
SAN DIEGO	n/a	n/a	304	687	131	69	97	210	228	279	43
SAN MARCOS	n/a	n/a	240	1152	25	5	63	177	88	182	12
SANTA ANA	n/a	n/a	582	827	69	132	31	31	100	163	17
VENTURA	n/a	n/a	184	1042	38	4	80	0	118	4	29
SAN LUIS OBISPO	n/a	n/a	379	402	61	8	6	4	67	12	8
VAN NUYS	n/a	n/a	201	1269	68	15	72	60	140	75	21
SO DIVISION TOTAL	0	0	3883	11342	697	330	592	701	1289	1031	230

STATEWIDE TOTAL	0	0	8565	24166	1409	542	972	770	2381	1312	548
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D. ACCUSATIONS

ACCUSATIONS REGISTERED BY COUNT

	TOT'L REG	MINOR		DECOY		OBV INTOXICATED		DRUGS		DISORDERLY PREM	
		ABC	BT	ABC	BT	ABC	BT	ABC	BT	ABC	BT
HEADQUARTERS	0	0	0	0	0	0	0	0	0	0	0
ADM HEARING OFFICE											
LEAD UNIT											
DECOY GRANT	0	0	0	0	0	0	0	0	0	0	0
TEU NORTH	31	0	0	0	0	0	0	0	0	0	0
GAP											
TRACE											
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0
SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0
NORTHERN DIVISION											
FRESNO	106	5	5	11	48	0	0	1	0	2	2
OAKLAND	153	25	7	30	73	20	0	2	2	5	2
REDDING	55	5	8	9	14	3	0	0	2	4	1
SACRAMENTO	110	10	15	9	45	6	15	3	1		2
SALINAS	32	2	3	8	14	0	3	0	1	1	1
SAN FRANCISCO	149	9	1	11	53	6	4	0	1	5	4
SAN JOSE	62	7	3	1	34	0	1	1	0		2
SANTA ROSA	78	10	7	15	33	15	0	7	0		
EUREKA	9	0	1	1	4	0	0	0	1		
STOCKTON	53	29	4	11	8	23	0	11	0	1	
YUBA CITY	17	0	0	2	8	0	0	0	0		1
NO DIVISION TOTAL	824	102	54	108	334	73	23	25	8	18	15

SOUTHERN DIVISION											
BAKERSFIELD	46	8	1	6	12	0	0	4	0	2	
MONROVIA	56	14	2	5	24	6	3	1	0	2	
INGLEWOOD	0	0	0	0	0	0	0	0	0	0	0
LA/METRO	233	15	5	29	114	21	7	6	5		1
LB/LAKEWOOD	88	12	1	13	34	6	0	1	5	1	1
PALM DESERT	5	2	2	1	3	2	2	0	0		
RIVERSIDE	75	17	1	14	33	17	0	3	1	6	
SAN DIEGO	52	2	0	18	14	20	0	8	0	3	2
SAN MARCOS	38	12	2	10	19	15	1	1	0		2
SANTA ANA	108	16	5	7	62	8	1	2	0	5	1
VENTURA	63	6	2	10	17	3	0	4	0	2	
SAN LUIS OBISPO	41	3	3	11	17	2	1	2	0		
VAN NUYS	94	14	4	8	39	6	10	3	1	3	1
SO DIVISION TOTAL	899	121	28	132	388	106	25	35	12	24	8

STATEWIDE TOTAL	1754	223	82	240	722	179	48	60	20	42	23
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D. ACCUSATIONS (CONT'D)

ACCUSATIONS REGISTERED BY COUNT

	GAMBLING		SOLICITING DRINKS		AFTER HOURS		B/P	MORAL TURPITUDE		OTHERS		TOTAL	
	ABC	BT	ABC	BT	ABC	BT	ABC	ABC	BT	ABC	BT	ABC	BT
HEADQUARTERS	0	0	0	0	0	0	0	0	0	0	0	0	0
ADM HEARING OFFICE													
LEAD UNIT													
DECOY GRANT	0	0	0	0	0	0	0	0	0	0	0	0	0
TEU NORTH	0	0	0	0	0	0	0	0	0	0	0	0	0
GAP													
TRACE													
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0
SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0
NORTHERN DIVISION													
FRESNO		2	2				8		7	22	5	51	69
OAKLAND	5						11	2	1	28	6	128	91
REDDING	1	1			1		4		2	14	7	41	35
SACRAMENTO	3						13	2		33	4	79	82
SALINAS		1				1	1			3	1	15	25
SAN FRANCISCO	2	1			8	1	10	3	2	40	25	94	92
SAN JOSE	1			1		2	5		1	9	4	24	48
SANTA ROSA							3			11	10	61	50
EUREKA										2	1	3	7
STOCKTON	2				1		3		1	17	2	98	15
YUBA CITY									1	5	2	7	12
NO DIVISION TOTAL	14	5	2	1	10	4	58	7	15	184	67	601	526

SOUTHERN DIVISION													
BAKERSFIELD		3	1					2		13	2	34	18
MONROVIA	1		2			3	5	2		12	2	40	28
INGLEWOOD	0	0	0	0	0	0	0	0	0	0	0	0	0
LA/METRO		3	3	1	1	11	3	3		27	49	63	194
LB/LAKEWOOD	3	3	3	1	1	1	4	1		16	3	52	43
PALM DESERT						1					1	1	5
RIVERSIDE	4		2	1			3	9		14	2	55	37
SAN DIEGO	1		1				3		1	4	3	40	20
SAN MARCOS					1		1			6	1	16	25
SANTA ANA			5		1		7	2		30	9	66	78
VENTURA	2							1	1	8	5	29	25
SAN LUIS OBISPO					1		1	4		4	2	22	23
VAN NUYS	2	2	6	4		1	3		3	22	7	54	60
SO DIVISION TOTAL	13	11	23	7	5	17	30	24	5	156	86	472	556

STATEWIDE TOTAL	27	16	25	8	15	21	88	31	20	340	153	1073	1082
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E. MISCELLANEOUS

	TEMP/INTR'M RET PERMIT	SPEC DAILY TEMP BEER/WINE	DAILY ON-SALE GENERAL	CATERING AUTH
HEADQUARTERS				
ADM HEARING OFFICE				
LEAD UNIT				
DECOY GRANT				
TEU NORTH				
GAP				
TRACE				
NO DIVISION SOU				
SO DIVISION SOU				
NORTHERN DIVISION				
FRESNO	121	463	753	572
OAKLAND	180	953	1,111	320
REDDING	45	413	722	384
SACRAMENTO	117	667	1,701	678
SALINAS	89	533	571	305
SAN FRANCISCO	149	489	838	607
SAN JOSE	107	539	159	300
SANTA ROSA	99	1,957	1,395	286
EUREKA	9	355	274	120
STOCKTON	131	415	1,046	427
YUBA CITY	16	272	356	202
NO DIVISION TOTAL	1,063	7,056	8,926	4,201

SOUTHERN DIVISION				
BAKERSFIELD	82	111	468	348
MONROVIA	120	445	369	673
INGLEWOOD	0	0	0	0
LA/METRO	160	212	527	367
LB/LAKEWOOD	83	171	205	186
PALM DESERT	86	270	211	241
RIVERSIDE	132	388	429	419
SAN DIEGO	200	323	420	904
SAN MARCOS	84	290	190	168
SANTA ANA	160	404	384	632
VENTURA	77	385	566	409
SAN LUIS OBISPO	46	387	463	178
VAN NUYS	94	214	364	179
SO DIVISION TOTAL	1,324	3,600	4,596	4,704

STATEWIDE TOTAL	2,387	10,656	13,522	8,905
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