

**COMPARISON OF ACTUAL WORKLOAD VS PERFORMANCE MEASURES**

**PROJECTED IN FY 2003/04 BUDGET**

**AMENDED**

**12 MONTH REPORT**

**I. LICENSING**

License Applications Received:  
 Permanent Licenses  
 Priority License Applications Received  
 Applications Protested  
 Applications Registered (Pro/Denial)  
 Applications Denied  
 Applications Approved  
 Permanent Licenses Issued  
 Number of License Hearings Held  
 Special Daily and Catering Authorizations  
 Active Permanent Licenses  
 as of June 30, 2004

<b>ACTUAL FIGURES 2001/02 12 MONTH</b>	<b>ACTUAL FIGURES 2002/03 12 MONTH</b>	<b>ACTUAL FIGURES 2003/04 12 MONTH</b>
12,248	12,259	13,406
477	578	784
856	846	858
125	153	138
34	36	33
9,729	10,078	10,801
11,925	12,240	12,954
122	133	136
36,913	39,145	39,681
73,264	74,004	74,874

**II. ENFORCEMENT**

Total Number of Investigations (ABC-61)  
 Complaint Investigation Assignments  
 Administrative Assignments  
 Police Reports  
 Assigned for Investigation (ABC-61)  
 Accusations Filed

7,056	7,412	6,696
2,254	2,777	2,336
2,710	2,619	2,507
2,092	2,016	1,853
2,110	1,967	2,047

**Violation Counts Filed by Source**

ABC  
 ABC Backtrack  
 Joint  
 Other

702	868	858
1,522	1,246	1,327
59	63	108
11	6	7

**Disposition of Accusations**

Stipulation and Waiver  
 Hearings  
 Dismissed  
 Penalties Imposed Following Hearing

1,701	1,498	1,822
345	388	340
152	165	156
221	244	217

REVENUE		
License fees:		
Renewals		\$29,234,252
Original Fees		\$4,517,320
Transfers		\$4,037,147
Daily Licenses		\$1,010,349
Catering Permits		\$355,510
Caterer's Authorization		\$161,475
Other		\$1,884,421
	Total Licensing Revenue	\$41,200,474
Offers in compromise accepted:		
	Amount	\$2,267,097
	Number	828
APPLICATIONS - MISCELLANEOUS		
	Number of protest letters received	8,249
DISCIPLINARY - MISCELLANEOUS		
	Proposed Decisions Adopted	365
	Proposed decisions rejected under Section 11517(c)	7
	Suspensions	495
	Revocations including those stayed	235
	APPEALS FILED TO APPEALS BOARD	153
	COURT ACTIONS FILED/PENDING	19



I. APPLICATION AND LICENSING INVESTIGATIONS

	LIC APPL	LICENSING INVESTIGATION						PRIORITY REC'D	DROPPING PARTNER REC'D	PRO APPS	TOTAL APPS REG'D		
		ASSN'D	COMP'D	APPRV'D	DENIED	W'DRWN	PEND'G				PRO	PET	PET/PRO
HEADQUARTERS													
ADM HEARING OFFICE													
LEAD UNIT													
DECOY GRANT													
BP UNIT NORTH													
BP UNIT SOUTH													

NO DIVISION SOU													
SO DIVISION SOU													

NORTHERN DIVISION													
FRESNO	599	573	557	493	1	63	134	66	21	47	7	0	1
OAKLAND	786	898	846	738	3	105	235	36	29	47	14	2	1
REDDING	275	297	297	267	6	24	55	10	11	7	2	0	0
SACRAMENTO	702	905	917	817	9	91	230	129	30	73	9	0	1
SALINAS	329	304	258	226	0	32	96	16	3	17	4	0	0
SAN FRANCISCO	676	829	715	637	2	76	335	6	28	92	14	3	0
SAN JOSE	734	541	536	456	0	80	143	22	31	30	6	0	0
SANTA ROSA	784	954	909	838	1	70	296	8	29	17	3	0	1
EUREKA	116	80	77	71	0	6	17	0	8	3	0	0	0
STOCKTON	484	544	556	493	0	63	139	29	28	16	4	0	0
YUBA CITY	364	130	150	141	1	8	26	14	8	5	3	1	0
NO DIVISION TOTAL	5849	6055	5818	5177	23	618	1706	336	226	354	66	6	4

SOUTHERN DIVISION	129	0	0	0	0	0	0						
BAKERSFIELD	235	294	283	241	1	41	67	13	7	9	0	2	0
EL MONTE	556	589	561	502	0	59	153	24	10	19	2	0	0
INGLEWOOD	601	451	433	378	0	55	143	39	14	29	7	0	0
LA/METRO	505	499	498	421	3	74	152	52	7	42	5	0	0
LB/LAKEWOOD	831	558	528	467	0	61	110	30	12	26	4	0	0
RANCHO MIRAGE	247	272	257	226	0	31	70	10	10	14	2	0	0
RIVERSIDE	754	855	820	702	2	116	239	80	28	40	2	1	0
SAN DIEGO	509	585	520	479	1	40	165	71	26	126	11	1	1
SAN MARCOS	296	327	324	299	0	25	80	17	5	53	3	0	0
SANTA ANA	854	930	956	846	1	109	235	54	28	74	6	1	0
SANTA BARBARA	368	404	376	341	1	34	130	19	10	28	3	0	1
SAN LUIS OBISPO	238	276	249	235	1	13	89	14	14	5	1	0	0
VAN NUYS	565	555	549	487	0	62	125	25	9	39	8	1	0
SO DIVISION TOTAL	6688	6595	6354	5624	10	720	1758	448	180	504	54	6	2

STATEWIDE TOTAL	12537	12650	12172	10801	33	1338	3464	784	406	858	120	12	6
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Note: Figures for Decoy Grant are for April - June 2004 only.



I. APPLICATION AND LICENSING INVESTIGATIONS (cont'd.)

	CORP CHNG	CORPORATE CHANGE INVESTIGATION			MGR	220-M (MGR) INVESTIGATIONS			LSE	220-M (LSE) INVESTIGATIONS			MODIFICATION OF CONDITIONS			
	APPL	REC'D	COMP'D	PEND'G		APPL	REC'D	COMP'D		PEND'G	APPL	REC'D	COMP'D	PEND'G	REC'D	COMP'D
HEADQUARTERS																
ADM HEARING OFFICE																
LEAD UNIT																
DECOY GRANT																
BP UNIT NORTH																
BP UNIT SOUTH																

NO DIVISION SOU																
SO DIVISION SOU																

NORTHERN DIVISION																
FRESNO	20	20	21	7	13	13	18	1	1	1	1	0	12	12	1	
OAKLAND	20	20	17	6	34	34	23	13	2	2	2	0	6	6	3	
REDDING	11	11	10	2	10	10	10	1	1	1	1	0	7	8	1	
SACRAMENTO	18	18	14	9	23	23	25	7	0	0	0	0	8	8	7	
SALINAS	23	23	23	17	4	4	2	2	0	0	0	0	2	1	2	
SAN FRANCISCO	33	33	28	45	25	25	21	13	2	2	1	2	14	12	10	
SAN JOSE	23	23	25	5	24	24	23	7	2	2	3	1	9	10	1	
SANTA ROSA	56	56	39	34	11	11	9	7	0	0	0	0	4	2	3	
EUREKA	3	3	2	1	1	1	1	0	0	0	0	0	1	1	0	
STOCKTON	7	7	25	7	12	12	7	8	0	0	0	0	6	7	3	
YUBA CITY	0	0	0	0	3	3	3	1	1	1	1	0	0	0	0	
NO DIVISION TOTAL	214	214	204	133	160	160	142	60	9	9	9	3	69	67	31	

SOUTHERN DIVISION																
BAKERSFIELD	19	19	13	10	8	8	7	2	2	2	1	1	3	2	1	
EL MONTE	38	38	27	19	27	27	20	11	0	0	0	0	9	9	4	
INGLEWOOD	5	5	5	15	13	13	12	6	0	0	0	0	16	16	10	
LA/METRO	11	11	4	21	3	3	4	1	0	0	0	2	16	13	17	
LB/LAKEWOOD	19	19	14	8	17	17	17	2	0	0	0	0	14	16	2	
RANCHO MIRAGE	7	7	10	3	14	14	14	7	1	1	0	1	4	6	0	
RIVERSIDE	42	42	31	25	48	48	30	30	1	1	2	0	12	9	5	
SAN DIEGO	18	18	16	12	23	23	27	0	3	3	3	0	25	17	14	
SAN MARCOS	19	19	24	7	28	28	28	3	0	0	0	0	9	15	2	
SANTA ANA	36	36	33	20	32	32	28	12	2	2	1	1	15	15	7	
SANTA BARBARA	4	4	4	0	6	6	6	0	0	0	0	0	1	1	6	
SAN LUIS OBISPO	3	3	2	1	3	3	2	1	0	0	0	0	3	2	1	
VAN NUYS	28	28	27	12	29	29	32	5	0	0	0	0	11	10	3	
SO DIVISION TOTAL	249	249	210	153	251	251	227	80	9	9	7	5	138	131	72	

STATEWIDE TOTAL	463	463	414	286	411	411	369	140	18	18	16	8	207	198	103
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