COMPARISON OF ACTUAL WORKLOAD VS PERFORMANCE MEASURES

PROJECTED IN FY 2003/04 BUDGET

AMENDED

12 MONTH REPORT

	ACTUAL FIGURES 2001/02 12 MONTH	ACTUAL FIGURES 2002/03 12 MONTH	ACTUAL FIGURES 2003/04 12 MONTH
I. LICENSING			
License Applications Received:			
Permanent Licenses	12,248	12,259	13,406
Priority License Applications Received	477	578	784
Applications Protested	856	846	858
Applications Registered (Pro/Denial)	125	153	138
Applications Denied	34	36	33
Applications Approved	9,729	10,078	10,801
Permanent Licenses Issued	11,925	12,240	12,954
Number of License Hearings Held	122	133	136
Special Daily and Catering Authorizations	36,913	39,145	39,681
Active Permanent Licenses as of June 30, 2004	73,264	74,004	74,874
II. ENFORCEMENT			
Total Number of Investigations (ABC-61)	7,056	7,412	6,696
Complaint Investigation Assignments	2,254	2,777	2,336
Administrative Assignments	2,710	2,619	2,507
Police Reports Assigned for Investigation (ABC-61)	2,092	2,016	1,853
Accusations Filed	2,110	1,967	2,047
Violation Counts Filed by Source			
ABC	702	868	858
ABC Backtrack	1,522	1,246	1,327
Joint	59	63	108
Other	11	6	7
Disposition of Accusations			
Stipulation and Waiver	1,701	1,498	1,822
Hearings	345	388	340
Dismissed	152	165	156
Penalties Imposed Following Hearing	221	244	217

REVENUE	
License fees:	
Renewals	$29,234,252
Original Fees	$4,517,320
Transfers	$4,037,147
Daily Licenses	$1,010,349
Catering Permits	$355,510
Caterer's Authorization	$161,475
Other	$1,884,421
Total Licensing Revenue	$41,200,474
Offers in compromise accepted:	
Amount	$2,267,097
Number	828
APPLICATIONS - MISCELLANEOUS	
Number of protest letters received	8,249
DISCIPLINARY - MISCELLANEOUS	
Proposed Decisions Adopted	365
Proposed decisions rejected under Section 11517(c)	7
Suspensions	495
Revocations including those stayed	235
APPEALS FILED TO APPEALS BOARD	153
COURT ACTIONS FILED/PENDING	19

I. APPLICATION AND LICENSING INVESTIGATIONS

	LIC	LICENSING INVESTIGATION						PRIORITY	DROPPING PARTNER	PRO	TOTAL APPS REG'D		
	APPL	ASSN'D	COMP'D	APPRV'D	DENIED	W'DRWN	PEND'G	REC'D	REC'D	APPS	PRO	PET	PET/PRO
HEADQUARTERS													
ADM HEARING OFFICE													
LEAD UNIT													
DECOY GRANT													
BP UNIT NORTH													
BP UNIT SOUTH													
NO DIVISION SOU													
SO DIVISION SOU													
NORTHERN DIVISION													
FRESNO	599	573	557	493	1	63	134	66	21	47	7	0	1
OAKLAND	786	898	846	738	3	105	235	36	29	47	14	2	1
REDDING	275	297	297	267	6	24	55	10	11	7	2	0	0
SACRAMENTO	702	905	917	817	9	91	230	129	30	73	9	0	1
SALINAS	329	304	258	226	0	32	96	16	3	17	4	0	0
SAN FRANCISCO	676	829	715	637	2	76	335	6	28	92	14	3	0
SAN JOSE	734	541	536	456	0	80	143	22	31	30	6	0	0
SANTA ROSA	784	954	909	838	1	70	296	8	29	17	3	0	1
EUREKA	116	80	77	71	0	6	17	0	8	3	0	0	0
STOCKTON	484	544	556	493	0	63	139	29	28	16	4	0	0
YUBA CITY	364	130	150	141	1	8	26	14	8	5	3	1	0
NO DIVISION TOTAL	5849	6055	5818	5177	23	618	1706	336	226	354	66	6	4
SOUTHERN DIVISION	129	0	0	0	0	0	0						
BAKERSFIELD	235	294	283	241	1	41	67	13	7	9	0	2	0
EL MONTE	556	589	561	502	0	59	153	24	10	19	2	0	0
INGLEWOOD	601	451	433	378	0	55	143	39	14	29	7	0	0
LA/METRO	505	499	498	421	3	74	152	52	7	42	5	0	0
LB/LAKEWOOD	831	558	528	467	0	61	110	30	12	26	4	0	0
RANCHO MIRAGE	247	272	257	226	0	31	70	10	10	14	2	0	0
RIVERSIDE	754	855	820	702	2	116	239	80	28	40	2	1	0
SAN DIEGO	509	585	520	479	1	40	165	71	26	126	11	1	1
SAN MARCOS	296	327	324	299	0	25	80	17	5	53	3	0	0
SANTA ANA	854	930	956	846	1	109	235	54	28	74	6	1	0
SANTA BARBARA	368	404	376	341	1	34	130	19	10	28	3	0	1
SAN LUIS OBISPO	238	276	249	235	1	13	89	14	14	5	1	0	0
VAN NUYS	565	555	549	487	0	62	125	25	9	39	8	1	0
SO DIVISION TOTAL	6688	6595	6354	5624	10	720	1758	448	180	504	54	6	2
STATEWIDE TOTAL	12537	12650	12172	10801	33	1338	3464	784	406	858	120	12	6

Note: Figures for Decoy Grant are for April - June 2004 only.

I. APPLICATION AND LICENSING INVESTIGATIONS (cont'd.)

	CORP CHNG	CORPORATE CHANGE INVESTIGATION			MGR	220-M (MGR) INVESTIGATIONS			LSE	220-M (LSE) INVESTIGATIONS			MODIFICATION OF CONDITIONS		
	APPL	REC'D	COMP'D	PEND'G	APPL	REC'D	COMP'D	PEND'G	APPL	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G
HEADQUARTERS															
ADM HEARING OFFICE															
LEAD UNIT															
DECOY GRANT															
BP UNIT NORTH															
BP UNIT SOUTH															
NO DIVISION SOU															
SO DIVISION SOU															
NORTHERN DIVISION															
FRESNO	20	20	21	7	13	13	18	1	1	1	1	0	12	12	1
OAKLAND	20	20	17	6	34	34	23	13	2	2	2	0	6	6	3
REDDING	11	11	10	2	10	10	10	1	1	1	1	0	7	8	1
SACRAMENTO	18	18	14	9	23	23	25	7	0	0	0	0	8	8	7
SALINAS	23	23	23	17	4	4	2	2	0	0	0	0	2	1	2
SAN FRANCISCO	33	33	28	45	25	25	21	13	2	2	1	2	14	12	10
SAN JOSE	23	23	25	5	24	24	23	7	2	2	3	1	9	10	1
SANTA ROSA	56	56	39	34	11	11	9	7	0	0	0	0	4	2	3
EUREKA	3	3	2	1	1	1	1	0	0	0	0	0	1	1	0
STOCKTON	7	7	25	7	12	12	7	8	0	0	0	0	6	7	3
YUBA CITY	0	0	0	0	3	3	3	1	1	1	1	0	0	0	0
NO DIVISION TOTAL	214	214	204	133	160	160	142	60	9	9	9	3	69	67	31
SOUTHERN DIVISION															
BAKERSFIELD	19	19	13	10	8	8	7	2	2	2	1	1	3	2	1
EL MONTE	38	38	27	19	27	27	20	11	0	0	0	0	9	9	4
INGLEWOOD	5	5	5	15	13	13	12	6	0	0	0	0	16	16	10
LA/METRO	11	11	4	21	3	3	4	1	0	0	0	2	16	13	17
LB/LAKEWOOD	19	19	14	8	17	17	17	2	0	0	0	0	14	16	2
RANCHO MIRAGE	7	7	10	3	14	14	14	7	1	1	0	1	4	6	0
RIVERSIDE	42	42	31	25	48	48	30	30	1	1	2	0	12	9	5
SAN DIEGO	18	18	16	12	23	23	27	0	3	3	3	0	25	17	14
SAN MARCOS	19	19	24	7	28	28	28	3	0	0	0	0	9	15	2
SANTA ANA	36	36	33	20	32	32	28	12	2	2	1	1	15	15	7
SANTA BARBARA	4	4	4	0	6	6	6	0	0	0	0	0	1	1	6
SAN LUIS OBISPO	3	3	2	1	3	3	2	1	0	0	0	0	3	2	1
VAN NUYS	28	28	27	12	29	29	32	5	0	0	0	0	11	10	3
SO DIVISION TOTAL	249	249	210	153	251	251	227	80	9	9	7	5	138	131	72
STATEWIDE TOTAL	463	463	414	286	411	411	369	140	18	18	16	8	207	198	103

II. ASSIGNMENTS

AMENDED

	LICENSING ASSIGNMENTS (ABC-61)			COMPLAINT INVEST ASSIGNMENTS (ABC-61)			ADMINISTRATION ASSIGNMENTS (61)			POLICE REPORTS ASSIGNED FOR INVEST		
	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G
HEADQUARTERS												
ADM HEARING OFFICE												
LEAD UNIT												
DECOY GRANT												
BP UNIT NORTH				14	15	8	0	0	0	0	0	0
BP UNIT SOUTH				17	15	11	0	0	0	0	0	0
NO DIVISION SOU				166	189	85	25	19	49	0	0	0
SO DIVISION SOU				17	7	10	27	32	1	0	0	0
NORTHERN DIVISION												
FRESNO	87	89	7	198	207	67	155	141	18	73	92	4
OAKLAND	77	82	5	184	174	66	196	179	23	184	187	38
REDDING	33	32	3	34	36	17	40	35	8	86	84	17
SACRAMENTO	242	242	41	107	72	95	144	145	22	107	96	17
SALINAS	15	18	7	40	57	99	41	31	12	19	17	28
SAN FRANCISCO	44	46	30	217	215	63	222	211	26	94	101	1
SAN JOSE	58	67	2	88	90	48	127	121	13	69	60	16
SANTA ROSA	72	65	27	86	74	53	86	84	20	76	84	18
EUREKA	54	54	2	20	35	24	22	21	1	23	26	4
STOCKTON	120	150	14	143	134	137	176	172	21	114	121	14
YUBA CITY	18	19	1	29	20	25	34	33	5	20	18	2
NO DIVISION TOTAL	820	864	139	1146	1114	694	1243	1173	169	865	886	159
SOUTHERN DIVISION												
BAKERSFIELD	27	29	8	140	104	104	70	71	9	61	59	11
EL MONTE	59	55	12	106	119	52	155	156	8	120	113	36
INGLEWOOD	24	19	19	60	43	50	98	102	12	98	96	34
LA/METRO	8	10	16	71	48	36	85	87	25	169	107	91
LB/LAKEWOOD	101	102	5	61	68	51	155	145	13	55	63	5
RANCHO MIRAGE	26	30	3	60	79	66	26	26	0	36	35	10
RIVERSIDE	112	96	43	122	182	86	142	153	17	63	66	9
SAN DIEGO	43	48	5	105	107	43	89	79	13	87	85	13
SAN MARCOS	70	74	9	47	53	42	51	52	9	6	3	7
SANTA ANA	133	131	17	169	148	92	192	189	14	120	142	22
SANTA BARBARA	130	128	8	18	14	137	42	42	0	34	29	14
SAN LUIS OBISPO	13	10	3	14	7	23	41	41	1	36	31	7
VAN NUYS	59	55	12	34	24	37	146	140	22	114	138	10
SO DIVISION TOTAL	805	787	160	1007	996	819	1292	1283	143	999	967	269
STATEWIDE TOTAL	1625	1651	299	2367	2336	1627	2587	2507	362	1864	1853	428

Note: Figures for Decc

II. ASSIGNMENTS (cont'd.) | III. ARRESTS

	PREMISES VISITED		ARRESTS/CITATIONS MINORS		OTHER		TOTAL		WARNINGS
	LICENSING	COMPLIANCE	ABC	JT	ABC	JT	ABC	JT	TOTAL
HEADQUARTERS									
ADM HEARING OFFICE									
LEAD UNIT									
DECOY GRANT	4	2	0	0	0	0	0	0	0
BP UNIT NORTH	0	3	0	0	0	0	0	0	0
BP UNIT SOUTH	0	470	0	0	0	0	0	0	0
NO DIVISION SOU	0	422	149	9	83	57	232	66	2
SO DIVISION SOU	0	998	192	58	56	13	248	71	0
NORTHERN DIVISION	4	2091							
FRESNO	482	664	50	78	12	1	62	79	64
OAKLAND	467	1483	108	80	12	6	120	86	36
REDDING	113	1246	83	21	11	39	94	60	20
SACRAMENTO	676	667	56	3	62	11	118	14	17
SALINAS	208	241	24	0	19	0	43	0	3
SAN FRANCISCO	730	1398	303	0	57	0	360	0	30
SAN JOSE	637	902	260	0	64	0	324	0	21
SANTA ROSA	915	1035	149	27	27	0	176	27	10
EUREKA	37	38	4	5	12	5	16	10	18
STOCKTON	268	941	73	88	34	3	107	91	29
YUBA CITY	86	630	34	11	66	4	100	15	10
NO DIVISION TOTAL	4623	11336	1144	313	376	69	1520	382	258
SOUTHERN DIVISION	1	76							
BAKERSFIELD	252	967	147	83	21	16	168	99	38
EL MONTE	376	800	97	0	17	6	114	6	14
INGLEWOOD	361	869	110	22	44	14	154	36	15
LA/METRO	256	540	40	13	44	40	84	53	71
LB/LAKEWOOD	273	1308	224	0	27	0	251	0	29
RANCHO MIRAGE	239	300	14	86	2	47	16	133	9
RIVERSIDE	620	825	57	26	28	8	85	34	21
SAN DIEGO	245	1052	283	160	100	510	383	670	46
SAN MARCOS	210	627	56	81	2	31	58	112	23
SANTA ANA	560	1503	73	19	28	9	101	28	43
SANTA BARBARA	207	548	11	0	25	2	36	2	6
SAN LUIS OBISPO	224	459	43	12	4	0	47	12	8
VAN NUYS	413	355	96	0	12	3	108	3	20
SO DIVISION TOTAL	4237	10229	1251	502	354	686	1605	1188	343
STATEWIDE TOTAL	8860	23458	2736	882	869	825	3605	1707	603

IV. ACCUSATIONS

ACCUSATIONS REGISTERED BY COUNT

	TOT'L	MINOR				DECOY	OBV INTOXICATED				DRUGS			
	REG	ABC	BT	JT	OTH	BT	ABC	BT	JT	OTH	ABC	BT	JT	OTH
HEADQUARTERS	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ADM HEARING OFFICE														
LEAD UNIT														
DECOY GRANT	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BP UNIT NORTH	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BP UNIT SOUTH	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NORTHERN DIVISION														
FRESNO	91	11	11	0	0	35	1	0	0	0	5	0	2	0
OAKLAND	223	17	11	2	0	123	1	4	1	0	3	3	2	0
REDDING	82	8	11	1	0	40	2	5	0	0	0	2	0	0
SACRAMENTO	117	6	3	3	0	86	1	0	0	0	1	2	0	0
SALINAS	4	1	0	0	0	2	0	0	0	0	0	0	0	0
SAN FRANCISCO	168	31	1	0	0	80	1	1	0	0	19	0	0	0
SAN JOSE	92	33	2	0	0	20	1	1	0	0	11	0	0	0
SANTA ROSA	76	9	4	1	0	41	2	2	0	0	3	0	2	0
EUREKA	14	0	2	0	0	9	1	0	0	0	0	0	1	0
STOCKTON	148	19	7	3	0	89	3	0	0	0	7	3	1	0
YUBA CITY	31	5	4	0	0	16	0	0	0	0	2	0	0	0
NO DIVISION TOTAL	1046	140	56	10	0	541	13	13	1	0	51	10	8	0
SOUTHERN DIVISION														
BAKERSFIELD	95	10	4	5	0	41	0	4	1	0	0	4	5	0
EL MONTE	106	21	7	0	0	56	1	0	0	0	1	1	2	1
INGLEWOOD	105	14	4	1	1	50	4	2	0	0	3	1	0	0
LA/METRO	51	3	2	0	0	18	3	7	0	0	0	0	0	0
LB/LAKEWOOD	84	27	1	0	0	32	0	1	0	0	1	0	1	0
RANCHO MIRAGE	30	1	0	0	0	15	0	1	0	0	1	0	0	0
RIVERSIDE	107	25	2	1	0	30	0	1	0	0	1	1	0	0
SAN DIEGO	78	10	1	4	0	29	1	0	1	0	1	1	0	0
SAN MARCOS	39	6	0	1	1	22	0	0	1	0	0	0	0	0
SANTA ANA	95	24	3	0	0	32	2	0	1	0	1	2	0	0
SANTA BARBARA	15	4	3	1	0	2	0	0	0	0	0	0	0	0
SAN LUIS OBISPO	24	3	0	0	0	16	1	0	0	0	0	0	0	0
VAN NUYS	172	29	7	1	0	97	3	9	0	0	0	4	0	0
SO DIVISION TOTAL	1001	177	34	14	2	440	15	25	4	0	9	14	8	1
STATEWIDE TOTAL	2047	317	90	24	2	981	28	38	5	0	60	24	16	1

IV. ACCUSATIONS (CONT'D)

ACCUSATIONS REGISTERED BY COUNT

	DISORDERLY PREM				GAMBLING				SOLICITING DRINKS				AFTER HOURS				B/P
	ABC	BT	JT	OTH	ABC	BT	JT	OTH	ABC	BT	JT	OTH	ABC	BT	JT	OTH	ABC
HEADQUARTERS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ADM HEARING OFFICE																	
LEAD UNIT																	
DECOY GRANT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BP UNIT NORTH	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BP UNIT SOUTH	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NORTHERN DIVISION																	
FRESNO	2	4	0	0	1	0	0	0	0	1	0	0	0	1	0	0	0
OAKLAND	2	4	1	0	2	0	1	0	0	0	1	0	0	4	0	0	1
REDDING	0	1	0	0	0	0	0	0	0	0	0	0	0	2	0	0	1
SACRAMENTO	1	1	0	0	3	2	0	0	0	0	0	0	1	0	0	0	3
SALINAS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN FRANCISCO	2	0	0	0	4	1	0	0	0	0	0	0	10	0	0	0	3
SAN JOSE	12	0	0	0	0	1	0	0	2	0	0	0	5	0	0	0	5
SANTA ROSA	5	2	0	0	0	0	0	0	0	0	1	0	0	2	0	0	1
EUREKA	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
STOCKTON	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0	0	4
YUBA CITY	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NO DIVISION TOTAL	26	12	1	0	11	4	1	0	2	1	2	0	18	9	0	0	18
SOUTHERN DIVISION																	
BAKERSFIELD	1	2	4	0	2	4	5	0	0	0	0	0	0	0	0	0	1
EL MONTE	1	2	0	0	3	0	2	0	2	1	1	0	0	0	0	0	5
INGLEWOOD	0	0	0	0	5	4	2	0	1	0	2	0	1	0	0	0	0
LA/METRO	0	2	0	0	0	2	0	0	3	0	0	0	0	6	0	0	0
LB/LAKEWOOD	3	1	0	0	3	1	0	0	1	1	0	1	0	1	0	0	2
RANCHO MIRAGE	1	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	5
RIVERSIDE	2	3	1	0	9	1	1	0	2	0	2	0	0	1	0	0	8
SAN DIEGO	1	0	0	0	0	1	0	0	0	0	0	0	4	0	1	0	2
SAN MARCOS	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SANTA ANA	4	2	0	0	2	0	1	0	0	1	1	0	0	0	0	0	5
SANTA BARBARA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN LUIS OBISPO	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	1
VAN NUYS	1	0	0	0	1	0	0	0	0	2	0	0	0	1	0	0	3
SO DIVISION TOTAL	14	13	5	0	26	13	11	0	9	6	6	1	6	10	1	0	32
STATEWIDE TOTAL	40	25	6	0	37	17	12	0	11	7	8	1	24	19	1	0	50

IV. ACCUSATIONS (CONT'D)

ACCUSATIONS REGISTERED BY COUNT

	MORAL TURPITUDE				OTHERS				TOTAL			
	ABC	BT	JT	OTH	ABC	BT	JT	OTH	ABC	BT	JT	OTH
HEADQUARTERS	0	0	0	0	0	0	0	0	0	0	0	0
ADM HEARING OFFICE												
LEAD UNIT												
DECOY GRANT	0	0	0	0	0	0	0	0	0	0	0	0
BP UNIT NORTH	0	0	0	0	0	0	0	0	0	0	0	0
BP UNIT SOUTH	0	0	0	0	0	0	0	0	0	0	0	0
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0
SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0
NORTHERN DIVISION												
FRESNO	0	5	0	0	17	6	2	0	37	63	4	0
OAKLAND	0	6	0	1	36	24	4	0	62	179	12	1
REDDING	0	2	0	0	16	2	2	0	27	65	3	0
SACRAMENTO	0	2	0	0	6	3	1	0	22	99	4	0
SALINAS	0	0	0	0	0	1	0	0	1	3	0	0
SAN FRANCISCO	1	0	0	0	32	1	0	0	103	84	0	0
SAN JOSE	0	2	0	0	16	2	0	0	85	28	0	0
SANTA ROSA	0	0	0	0	6	2	1	0	26	53	5	0
EUREKA	0	0	0	0	2	0	0	0	4	11	1	0
STOCKTON	1	2	0	0	18	1	0	0	55	102	4	0
YUBA CITY	0	0	0	0	3	0	0	0	11	20	0	0
NO DIVISION TOTAL	2	19	0	1	152	42	10	0	433	707	33	1
SOUTHERN DIVISION												
BAKERSFIELD	0	2	1	0	5	5	6	0	19	66	27	0
EL MONTE	0	2	1	0	10	2	3	0	44	71	9	1
INGLEWOOD	0	1	0	0	12	4	1	1	40	66	6	2
LA/METRO	1	0	0	0	2	10	1	0	12	47	1	0
LB/LAKEWOOD	0	3	0	1	11	4	4	0	48	45	5	2
RANCHO MIRAGE	0	0	0	0	7	2	1	0	15	20	1	0
RIVERSIDE	2	6	0	0	26	4	2	0	75	49	7	0
SAN DIEGO	0	2	0	0	14	3	5	0	33	37	11	0
SAN MARCOS	2	0	0	0	4	3	0	0	12	26	2	1
SANTA ANA	2	2	0	0	12	3	1	1	52	45	4	1
SANTA BARBARA	0	0	0	1	1	5	0	0	5	10	1	1
SAN LUIS OBISPO	0	0	0	0	2	0	0	0	9	16	0	0
VAN NUYS	4	0	0	0	20	2	0	0	61	122	1	0
SO DIVISION TOTAL	11	18	2	2	126	47	24	2	425	620	75	8
STATEWIDE TOTAL	13	37	2	3	278	89	34	2	858	1327	108	9

V. MISCELLANEOUS

	TEMP/INTR'M RET PERMIT	SPEC DAILY TEMP BEER/WINE	DAILY ON-SALE GENERAL	CATERING AUTH
HEADQUARTERS				
ADM HEARING OFFICE				
LEAD UNIT				
DECOY GRANT				
BP UNIT NORTH				
BP UNIT SOUTH				
NO DIVISION SOU				
SO DIVISION SOU				
NORTHERN DIVISION				
FRESNO	206	534	647	798
OAKLAND	224	1215	817	531
REDDING	79	457	373	425
SACRAMENTO	236	1167	1245	1664
SALINAS	107	870	240	562
SAN FRANCISCO	217	556	558	662
SAN JOSE	204	991	167	1136
SANTA ROSA	161	2124	859	694
EUREKA	44	157	219	299
STOCKTON	159	1186	893	836
YUBA CITY	112	533	247	108
NO DIVISION TOTAL	1749	9790	6265	7715
SOUTHERN DIVISION				
BAKERSFIELD	127	266	328	417
EL MONTE	144	477	375	1223
INGLEWOOD	122	192	214	667
LA/METRO	110	139	123	290
LB/LAKEWOOD	115	178	164	669
RANCHO MIRAGE	98	194	230	247
RIVERSIDE	242	480	341	575
SAN DIEGO	236	523	376	1599
SAN MARCOS	119	480	164	164
SANTA ANA	188	680	278	757
SANTA BARBARA	90	492	273	335
SAN LUIS OBISPO	20	344	525	380
VAN NUYS	135	272	266	214
SO DIVISION TOTAL	1746	4717	3657	7537
STATEWIDE TOTAL	3495	14507	9922	15252

VI. PERSONNEL

	INVESTIGATOR		SUPERVISOR		ADMINISTRATION		ATTORNEY		LEGAL SUPPORT (PARALEGAL)		LICENSING REP		CLERICAL		TOTAL	
	POS	HOURS	POS	HOURS	POS	HOURS	POS	HOURS	POS	HOURS	POS	HOURS	POS	HOURS	POS	HOURS
HEADQUARTERS	3.8	4360	1	1866	11.9	19958	4.8	9140	1	1773	0	0	45.7	80019.5	68.2	117116.5
ADM HEARING OFFICE	0	0	0	0	8.6	9646	0	0	0	0	0	0	2.3	3822.5	10.9	13468.5
LEAD UNIT	4.1	6651.75	1	1728	0	0	0	0	0	0	0	0	1	1712.5	6.1	10092.25
DECOY GRANT	4.4	2154.5	1	354	0	0	0	0	0	0	0	0	0	0	5.4	2508.5
BP UNIT NORTH	1.9	3211.25	0	0	0	0	0	0	0	0	0	0	0	0	1.9	3211.3
BP UNIT SOUTH	2	3396	0	0	0	0	0	0	0	0	0	0	0	0	2	3396
NO DIVISION SOU	8.4	15053	2	4088.5	1	1634.5	0	0	0	0	0	0	0.7	1204.5	12.1	21980.5
SO DIVISION SOU	9.7	18036.5	1	1576	1	1680.5	0	0	0	0	0	0	1	1794	12.7	23087
NORTHERN DIVISION	5	9524.5	0	0	2.9	5718	0	0	0	0	0	0	1.8	2803	9.7	18045.5
FRESNO	6.1	11122	1	1707	1	1559.5	0	0	0	0	2	3581.5	2	3682.5	12.1	21652.5
OAKLAND	7.3	13278	2	3616	1	2194	0	0	0	0	3.6	6049.75	4.8	9260.5	18.7	34398.3
REDDING	2.4	4715	0	0	1	1951	0	0	0	0	0.9	1283.5	1.8	2624	6.1	10573.5
SACRAMENTO	5.8	9640.25	2	3694.5	1	2172.5	0	0	0	0	3.3	5052	4	6865	16.1	27424.3
SALINAS	2.1	4124.5	0	0	1	1750.25	0	0	0	0	0	0	2	3381	5.1	9255.8
SAN FRANCISCO	8.2	14491	2	3504.75	1	2276.5	0	0	0	0	1.7	2826.5	4.6	7458.3	17.5	30557.1
SAN JOSE	4.7	8641.5	1	1977.5	1	1805.7	0	0	0	0	3	5365.25	4	7025.25	13.7	24815.2
SANTA ROSA	8.3	15009.25	2	3764	1	1797.5	0	0	0	0	3	3910.25	4.3	7238.05	18.6	31719.1
EUREKA	1	1625	0	0	0	0	0	0	0	0	0	0	0.5	867	1.5	2492
STOCKTON	6	9746	1	2028.5	1	1810	0	0	0	0	1.4	2058	3	4568	12.4	20210.5
YUBA CITY	1.9	3943.5	0	0	0	0	0	0	0	0	1	1768	1.5	2804	4.4	8515.5
NO DIVISION TOTAL	58.8	105860.5	11	20292.25	11.9	23034.95	0	0	0	0	19.9	31894.8	34.3	58576.6	135.9	239659.1
SOUTHERN DIVISION	5.6	10008.5	1	1696.5	3.1	5620	4.6	7979	1	1763	0	0	3	5501.1	18.3	32568.1
BAKERSFIELD	4	7549.75	0	0	1	1881.5	0	0	0	0	0	0	2	3009.5	7	12440.75
EL MONTE	4.8	8007	2	3024.75	1	1391	0	0	0	0	3	5198.75	4	7055.25	14.8	24676.8
INGLEWOOD	4.5	7861.05	2	3301.5	0.8	1476	0	0	0	0	3	5449.35	4	5751.3	14.3	23839.2
LA/METRO	7.1	12796.8	2	3680	1	1938	0	0	0	0	1.5	2518	4.5	7946.5	16.1	28879.3
LB/LAKEWOOD	6.8	12311.75	1	1668	1	1783	0	0	0	0	2.9	4064	2.9	4991	14.6	24817.75
RANCHO MIRAGE	2.6	4743	0	0	1	1796	0	0	0	0	1	1829.5	1.8	2888.5	6.4	11257
RIVERSIDE	6.9	12817.25	2	3426.5	1	1787	0	0	0	0	2.1	3517.5	4.3	7703	16.3	29251.25
SAN DIEGO	6	11106.9	1.3	2048	1	2007	0	0	0	0	3	5179	3.1	5154.75	14.4	25495.65
SAN MARCOS	3.3	5973	0	0	0.9	1731.5	0	0	0	0	1	1693.5	2.1	2687	7.3	12085
SANTA ANA	10.2	18756.75	2.7	4741	1	1697.25	0	0	0	0	1.6	2840	4.2	7750.5	19.7	35785.5
SANTA BARBARA	3.8	6444	0	0	1	1987	0	0	0	0	0	0	2	3454	6.8	11885
SAN LUIS OBISPO	2	3452	0	0	0	0	0	0	0	0	0	0	1	1654	3	5106
VAN NUYS	7	12625.5	1.8	2937	1	1721	0	0	0	0	2	3505.5	4	6935	15.8	27724
SO DIVISION TOTAL	74.6	134453.3	15.8	26523.25	14.8	26816.3	4.6	7979.0	1	1763	21.1	35795.1	42.9	72481	174.8	305811.3
STATEWIDE TOTAL	167.7	293176.8	32.8	56428	49.2	82770.2	9.4	17119	2	3536	41	67689.9	127.9	219611	430.0	740330.8

	LICENSING					ENFORCEMENT OFFICE				
	GENERAL	OFFICE	FIELD	COURT/ ADMIN HEARING	LICENSING TOTAL	GENERAL	COMPLAINT INVESTIGATION	ADMINIS-TRATIVE	POLICE REPORTS ASSIGNED	ENFORCEMENT OFFICE TOTAL
HEADQUARTERS	44132.57	0	0	472	44604.57	9699.2	0	0	0	9699.2
ADM HEARING OFFICE	2064.5	0	0	422	2486.5	4081.5	0	0	0	4081.5
LEAD UNIT	0	43.75	0	0	43.75	0	35.5	12	0	47.5
DECOY GRANT	0	81.25	150.25	16	247.5	0	46.75	824	0	870.75
BP UNIT NORTH	0	0	0	0	0	0	0	0	0	0
BP UNIT SOUTH	0	0	0	0	0	0	3.5	0	160	163.5
NO DIVISION SOU	0	85.5	22.5	34.5	142.5	1204.5	6608.25	2819	115.5	10747.25
SO DIVISION SOU	0	0	0	0	0	1724.5	8682.75	1596.5	0	12003.75
NORTHERN DIVISION	1406	760	11	0	2177	1397	405.5	4018.5	18.5	5839.5
FRESNO	1419.5	7610.5	967.25	23.5	10020.75	703.5	1111	1575	289.5	3679
OAKLAND	7675.5	11686.65	731.6	37.25	20131	1567	3418.5	2439.25	33.5	7458.25
REDDING	1234.5	2784.25	310.5	29	4358.25	196	460.5	1455	92	2203.5
SACRAMENTO	5009	12366.6	1315.9	64.5	18756	962	802	2294.25	287.5	4345.75
SALINAS	3272.25	3658.5	340.5	28.75	7300	58	593.5	66.25	4.25	722
SAN FRANCISCO	5626.5	12363	920.25	50.5	18960.25	873.8	287	3918.5	37.25	5116.55
SAN JOSE	4621	7948	725.25	12.5	13306.75	2064	2258.25	1619.25	109.25	6050.75
SANTA ROSA	6499.8	13559.25	1643.5	51.5	21754.05	600.25	1434.75	1962	36.25	4033.25
EUREKA	785	504	15	0	1304	53	118	877	75	1123
STOCKTON	2535	8113.75	408.5	21.5	11078.75	1238	1758.25	2200.5	401.25	5598
YUBA CITY	1825.5	1880.5	144	8	3858	48	1787.75	134.75	0	1970.5
NO DIVISION TOTAL	41909.55	83235	7533.25	327	133004.8	9760.55	14435	22560.3	1384.25	48140.05
SOUTHERN DIVISION	2259.5	850.5	8.5	415	3533.5	8814.6	125	5503	6	14448.6
BAKERSFIELD	2764	3888.5	436.75	5	7094.25	107	1643.75	482.75	42.5	2276
EL MONTE	5095.75	7417.25	467.5	19.5	13000	536.5	5293.5	566.5	5	6401.5
INGLEWOOD	3531.5	7763.35	732.5	39.5	12066.85	461.8	3906.25	814.75	302	5484.8
LA/METRO	4991	11918	598.75	29	17536.75	2183	1137.55	2881.5	1418.5	7620.55
LB/LAKEWOOD	2352.5	11003.25	361.75	16	13733.5	1294.5	1855.75	1860	85.25	5095.5
RANCHO MIRAGE	2155.5	5089.75	311.75	3	7560	40.5	865.5	60	4	970
RIVERSIDE	5845.5	10727.25	1132	9	17713.75	860.5	2252.25	1721	1	4834.75
SAN DIEGO	4487.5	6380.9	572.5	48.5	11489.4	463.5	3653.75	3073.5	0	7190.75
SAN MARCOS	1999	4695	252.5	5	6951.5	275.5	1124.5	813	169	2382
SANTA ANA	6489.75	14180.25	928	12.5	21610.5	948.25	1703	2691	1561.5	6903.75
SANTA BARBARA	2876	4195.75	396.75	51.5	7520	43	201.5	166	140.5	551
SAN LUIS OBISPO	1102	2259	283	9.5	3653.5	88	135.5	10	146	379.5
VAN NUYS	4419	9246.25	762.5	21	14448.75	1291	249	5274.25	877.5	7691.75
SO DIVISION TOTAL	50368.5	99615	7244.75	684	157912.25	17407.7	24146.8	25917.3	4758.75	72230.45
STATEWIDE TOTAL	138475.1	183060.5	14950.8	1955.5	338441.9	43877.9	53958.6	53729	6418.5	157984

VII. HOURS WORKED BY FUNCTION (CONT'D.)

	ENFORCEMENT FIELD			ENFORCEMENT FIELD		
	COMPLAINT INVESTIGATION	ADMINISTRATIVE	POLICE REPORTS ASSIGNED	TOTAL	BUSINESS PRACTICES	COURT/ ADMIN HEARING
HEADQUARTERS	40.5	0	0	40.5	5455	1622
ADM HEARING OFFICE	0	0	0	0	0	947
LEAD UNIT	305	0	0	305	0	0
DECOY GRANT	123.5	112	0	235.5	0	22.5
BP UNIT NORTH	22.5	0	0	22.5	1699	0
BP UNIT SOUTH	28.5	0	0	28.5	3089	0
NO DIVISION SOU	7599.25	1439	0	9038.25	6	379.5
SO DIVISION SOU	9273.75	15	0	9288.75	0	158.75
NORTHERN DIVISION	1752	2146	1.5	3899.5	35	72
FRESNO	1741.5	401.25	46.5	2189.25	0	44
OAKLAND	3228.25	485.25	10.5	3724	0	66
REDDING	1354.5	400.5	31.5	1786.5	0	51.5
SACRAMENTO	1548.75	407.25	5.5	1961.5	0	51.5
SALINAS	828.5	94.75	0	923.25	0	22.5
SAN FRANCISCO	2493	544.25	12.5	3049.75	0	124.75
SAN JOSE	3080.25	330.25	3.75	3414.25	4.5	60.75
SANTA ROSA	3197.75	285.75	19.5	3503	0	196.25
EUREKA	1	19	0	20	0	9
STOCKTON	1644.25	239.5	17.5	1901.25	69	136.75
YUBA CITY	1527.75	0	0	1527.75	0	78.5
NO DIVISION TOTAL	22397.5	5353.75	148.75	27900	108.5	913.5
SOUTHERN DIVISION	1819	1788	31.5	3638.5	0	1651
BAKERSFIELD	1654.5	67.5	0.5	1722.5	0	3
EL MONTE	2472.5	17.5	3	2493	0	89
INGLEWOOD	2365	58.5	8	2431.5	5.5	190
LA/METRO	2026.75	226.75	9.5	2263	0	41.5
LB/LAKEWOOD	2844.75	449.25	0	3294	0	59.25
RANCHO MIRAGE	1077.5	51	8	1136.5	7	3.75
RIVERSIDE	2614.5	205.75	0	2820.25	0	61.75
SAN DIEGO	4260.75	420	8.5	4689.25	0	93.5
SAN MARCOS	782	216	3.5	1001.5	21.5	56
SANTA ANA	3755	517.5	21.25	4293.75	0	68.5
SANTA BARBARA	740	77	21	838	42	47.5
SAN LUIS OBISPO	341.5	36	19.5	397	0	53.5
VAN NUYS	1665.25	986.5	52.5	2704.25	0	130.75
SO DIVISION TOTAL	28419	5117.25	186.75	33723	76	2549
STATEWIDE TOTAL	68209.5	12037	335.5	80582	10433.5	6592.3

VII. HOURS WORKED BY FUNCTION (CONT'D.)

	SUPPORT SERVICES	TRAINING GIVEN	TRAINING RECEIVED	ADMINISTRATION	GRANT PROGRAM	TOTAL HOURS WORKED BY FUNCTION
HEADQUARTERS	46743.25	175.5	446.5	8330	0	117116.5
ADM HEARING OFFICE	3822.5	0	15	2116	0	13468.5
LEAD UNIT	3329.5	6125	241.5	0	0	10092.3
DECOY GRANT	232	781.75	118.5	0	0	2508.5
BP UNIT NORTH	1454.75	0	35	0	0	3211.3
BP UNIT SOUTH	72	0	43	0	0	3396
NO DIVISION SOU	680	131.5	844.5	11	0	21980.5
SO DIVISION SOU	71.5	716.25	848	0	0	23087
NORTHERN DIVISION	1665	215	387.5	3755	0	18045.5
FRESNO	4925	170	519	105.5	0	21652.5
OAKLAND	99.5	501.5	1245.5	1172.5	0	34398.3
REDDING	1179.5	125.75	152.5	716	0	10573.5
SACRAMENTO	826.5	102.25	615.25	765.5	0	27424.3
SALINAS	0	46.25	241.75	0	0	9255.8
SAN FRANCISCO	870	126.25	1093.5	1216	0	30557.1
SAN JOSE	191.75	91	990.2	705.25	0	24815.2
SANTA ROSA	252	89.75	993.25	897.5	0	31719.1
EUREKA	24	0	12	0	0	2492
STOCKTON	846.5	195.5	328.75	56	0	20210.5
YUBA CITY	902.5	0	178.25	0	0	8515.5
NO DIVISION TOTAL	11782.25	1663.25	6757.45	9389.25	0	239659.1
SOUTHERN DIVISION	4502	538	572	3684.5	0	32568.1
BAKERSFIELD	142.5	114	472	616.5	0	12440.8
EL MONTE	1311.25	92	699.75	590.25	0	24676.8
INGLEWOOD	1716.5	169	1480.55	294.5	0	23839.2
LA/METRO	744	14	659.5	0	0	28879.3
LB/LAKEWOOD	1282.25	325.5	665.75	362	0	24817.8
RANCHO MIRAGE	937.5	224	304.25	114	0	11257
RIVERSIDE	868.75	236.5	1850.5	865	0	29251.3
SAN DIEGO	188.5	189	787.25	868	0	25495.7
SAN MARCOS	789.5	38	269	576	0	12085
SANTA ANA	332.5	341	1652	583.5	0	35785.5
SANTA BARBARA	537.5	123	1274	952	0	11885
SAN LUIS OBISPO	451	11.5	160	0	0	5106
VAN NUYS	1092.5	9.25	931.75	715	0	27724
SO DIVISION TOTAL	14896.25	2424.75	11778.3	10221.25	0	305811.3
STATEWIDE TOTAL	83084	12018	21127.8	30067.5	0	740330.8

VIII. HOURS WORKED BY CLASSIFICATION

	INVESTI-GATOR	SUPERVISING INVESTI-GATOR	ADMINI-STRATIVE STAFF	ATTORNEY	ADM LAW JUDGE	LEGAL SUPPORT (PARALEGAL)	LICENSING REPRESEN-TATIVE	CLERICAL	TOTAL EXCLUDING AHO	TOTAL INCLUDING AHO
LICENSING										
GENERAL	0	0	5632.5	2842	2064.5	965	0	126971.12	136410.6	138475.1
OFFICE	86568.15	21162.25	13644.25	0	0	0	61685.85	0	183060.5	183060.5
FIELD	9877.5	800	463.75	0	0	0	3809.5	0	14950.8	14950.8
COURT/ADMIN HEARINGS	406.75	21.5	71	883	422	0	151.25	0	1533.5	1955.5
ENFORCEMENT OFFICE										
GENERAL	0	0	0	8562	4081.5	2563	0	28671.4	39796.4	43877.9
COMPLAINT INVEST	48962.55	3860.25	1135.75	0	0	0	0	0	53958.6	53958.6
ADMINISTRATIVE	22507	17749.5	13472.5	0	0	0	0	0	53729	53729
POLICE REPORTS ASSIGNED	5752	599.5	67	0	0	0	0	0	6418.5	6418.5
ENFORCEMENT FIELD										
COMPLAINT INVEST	64744.5	2467.5	997.5	0	0	0	0	0	68209.5	68209.5
ADMINISTRATIVE	8783.25	2012	1241.75	0	0	0	0	0	12037	12037
POLICE REPORTS ASSIGNED	313.5	13	9	0	0	0	0	0	335.5	335.5
BUS. PRACTICES	4806.5	1599.5	2389	23	0	0	0	1615.5	10433.5	10433.5
COURT/ADMIN HEARINGS	2194.75	140	95.5	3215	947	0	0	0	5645.3	6592.3
SUPPORT SVCS	12235	3530	5660.75	0	0	8	1385.75	60264.5	79261.5	83084
TRAINING GIVEN	4305.75	632.75	549.5	22	0	0	35.5	347.5	5893	5893
LEAD TRAINING GIVEN	6125	0	0	0	0	0	0	0	6125	6125
TRAINING REC'D	15594.55	1838.25	1299.95	17	15	0	622	1741	21112.8	21127.8
ADMINISTRATION	0	2	26394.5	1555	2116	0	0	0	27951.5	30067.5
GRANT PROGRAM	0	0	0	0	0	0	0	0	0	0
TOTAL	293176.8	56428	73124.2	17119	9646	3536	67689.9	219611	726862.3	740330.8

ADMINISTRATIVE HEARING OFFICE

CLERICALS

Number of Positions	2.3
Staff Hours Worked	3822.5
Support Services	3822.5
Training-Given	0
Training-Received	0
TOTAL	3822.5

ADMINISTRATIVE LAW JUDGES

Number of Positions	8.6
Staff Hours Worked	9646
Administration	2102.5
Travel	13.5
TOTAL ADMINISTRATION	2116
Licensing/General	
Hearing Preparation	279
Travel	565
Research/Writing	1220.5
TOTAL LICENSING/GENERAL	2064.5
LICENSING/HEARINGS	422
Enforcement General	
Hearing Preparation	487.5
Travel	939.5
Research/Writing	2654.5
TOTAL ENFORCEMENT/GENERAL	4081.5
ENFORCEMENT/HEARINGS	947
TRAINING-GIVEN	0
TRAINING-RECEIVED	15
TOTAL	9646